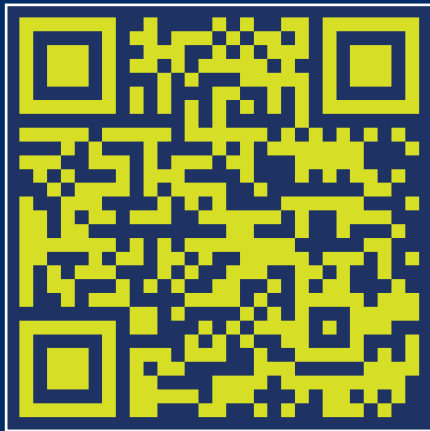


**FIND RV SERVICE SAFE  
ACCREDITED BUSINESSES:**

**SIMPLY SCAN THIS QR  
CODE TO BE TAKEN  
DIRECTLY TO OUR WEBSITE  
WHERE YOU CAN FIND ALL  
OUR RV SERVICE SAFE  
ACCREDITED MEMBERS.**



*All RV Service Safe participants are contractually bound to meet the Caravan Industry Victoria business, training and equipment standards which is audited on an annual basis to ensure compliance standards are met, failure to comply participants will be removed from the program. The accreditation program is not for life.*



### **Caravan Industry Victoria**

Caravan Industry Victoria (CIV) has developed and is implementing an exciting accreditation program for service and repair Victorian members - 'RV SERVICE SAFE'.

CIV was formed in 1952 to foster the growth of caravanning holidays, the Association quickly became an integral body for like-minded entrepreneurs who manufactured caravans.

Over 60 years since the inception of CIV, the Association now represents over 250 caravan and RV brands, hundreds of models and a large number of suppliers, retailers and service providers.

Today 90 percent of all caravan manufacturing in Australia takes place in Victoria. Major component suppliers such as chassis manufacturers, timber, aluminium, fibreglass along with a growing number of electronic and alternative power manufacturers reside in Victoria.

CIV owns and operates four annual shows in Victoria, Victorian Caravan, Camping & Touring Supershow, Border Caravan & Camping Expo, Melbourne Leisurefest & Bendigo Caravan & Camping Leisurefest.

Caravan Industry Victoria provides key services to the caravan industry.

To discover more on 'RV SERVICE SAFE' and Caravan Industry Victoria, visit

**[gomakesomememories.com.au](http://gomakesomememories.com.au)  
[caravanindustryvictoria.com.au](http://caravanindustryvictoria.com.au)**



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## What is 'RV SERVICE SAFE'?

RV Service Safe is an accreditation program where participants are committed to being better equipped, better trained and providing a better level of customer service, this is all promoted under a vibrant new brand.

All RV Service Safe participants are contractually bound to meet the Caravan Industry Association Victoria business, training and equipment standards. The accreditation program is not for life, each year the participants will be audited to ensure compliance standards are met, failure to comply participants will be removed from the program.

The safety and reliability of your caravan is paramount. We are all reliant on our caravans to safely transport and accommodate ourselves and our families to enjoy the great outdoor lifestyle and what it has to offer. You can trust you are in safe hands with a RV Service Safe participant.

## Why Get Your Caravan Serviced?

Caravan servicing is carried out to ensure that your caravan operates reliably, efficiently and is maintained to maximise the life span of the caravan. Avoiding a service will lead to undue stress on components which will lead to expensive and inconvenient breakdowns.

## Protect Your Family

While enjoying your holiday out on the open road, a mechanical failure can have devastating consequences. Regular servicing identifies potentially dangerous wear and tear on vital suspension and braking components in your caravan. Service your caravan and keep your family safe on the roads.



## RV SERVICE SAFE STANDARDS

*Service safe is built on 6 Key Standards*

1. **Condition of Premises** - business premises are clean, secure and presentable to the public
2. **Business Processes** - Have all appropriate business processes in place
3. **Training Requirements** - All staff that service and repair have a qualification
4. **National and State Laws** - business meets all National and State laws such as OHS
5. **Communication and Information Access** - Have appropriate communications equipment plus a privacy policy
6. **Tools and Equipment** - Business has sole use of appropriate tools and equipment

*These standards form the strict requirements participant must meet.*

